

Product Complexity Management @CLAAS

Refa-Institute Day, 7th of March 2023

Dr. Maximilian Pasche



Product Complexity Management @CLAAS

Who is talking to you?

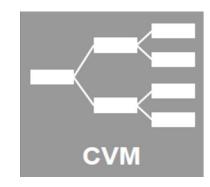


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Management (PCxM)
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From	Until	Field
06/2018	today	Head of Product Complexity Management (PCxM)
11/2011	06/2018	Senior Consultant: Modular Systems and Variant Management
07/2007	10/2011	PhD-Thesis: Managing Product Architectures – Organizational and Strategic Aspects



Explore the CLAAS Modular Management



Explore the CLAAS Variant Manager



Agenda

- 1. Introduction of CLAAS
- 2. Ensuring cross-product standardization: Potential obstacles & requirements
- 3. The Gordian knot of complexity management
- 4. Cutting the Gordian knot of complexity management by the help of data science



The Group. Number, facts and figures.

Legal form

KGaA mbH (commercial partnership limited by shares)

Supervisory Board and Shareholders' Committee Cathrina Claas-Mühlhäuser (Chairperson)



changes

€ 4.9 bn Revenue 2022

+166.3 million € Profit before taxes

80.3 % International share of revenue

Employees worldwide 12,116







Product Range.



Combine harvesters



Balers



Service & parts



Forage harvesters



Telescopic loaders



Tractors



Wheel loaders



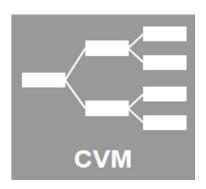
Harvest machines



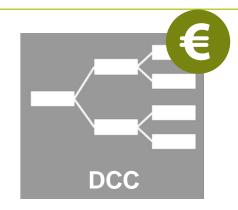
Software and systems



Product Complexity Management (PCxM) @CLAAS



CLAAS Variant Manager (CVM)



Diversity Cost Calculation Modell (DCC)



Modular Management

All relevant data for variant decision-making are made easily & centrally accessible by a single source of truth solution

Variant driven cost are assessed an made **visible**

Processes, roles & tools are provided to successfully and sustainably anchor the modular approach @CLAAS

Definition of a product portfolio with an optimal level of product variety Doing the right things! (Effectiveness) –

Products based on **commonly used modular kits** to improve our product portfolio while reducing cost Doing things right! (Efficiency) –

We empower the CLAAS organization to achieve optimal product complexity while ensuring a profitable and customer oriented product portfolio

Ensuring cross-product standardization: Potential obstacles & requirements

Initial situation

Physical product architectures* are established

Potential obstacles

- Single project focus
- Manufacturing cost focus

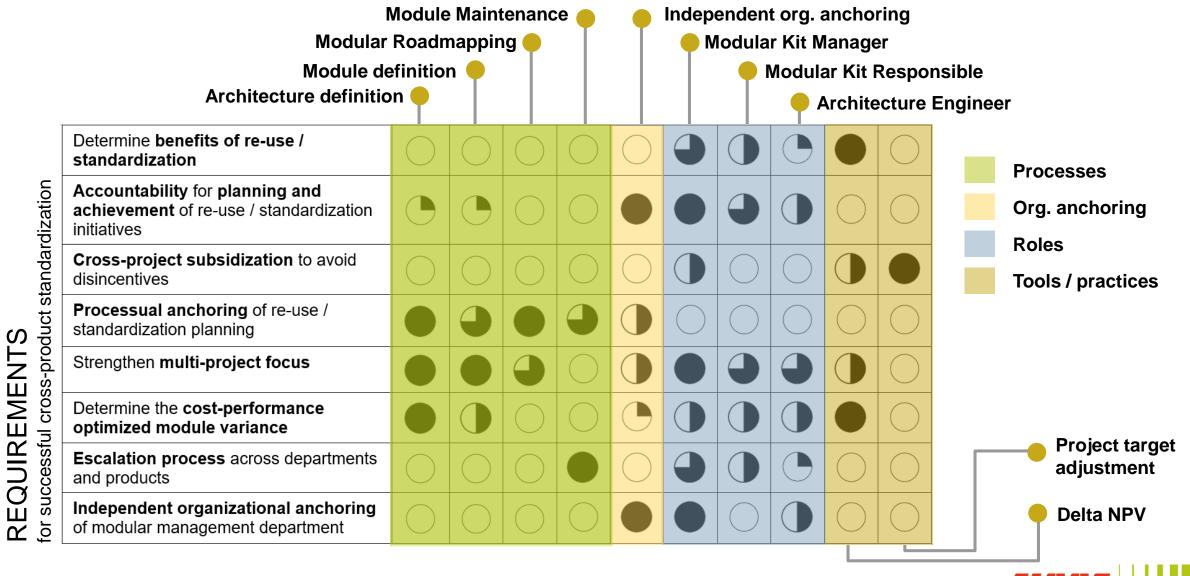
Methods Singe project focus Manufacturing cost focus

Requirements

- Determine benefits of re-use / standardization
- Accountability for planning and achievement of re-use / standardization initiatives
- Cross-project subsidization to avoid disincentives
- Processual anchoring of re-use / standardization planning
- Strengthen multi-project focus
- Determine the cost-performance optimized module variance
- Escalation process across departments and products
- Independent organizational anchoring of modular management department



Several concepts ensure successful cross-product standardization





The Gordian knot of complexity management

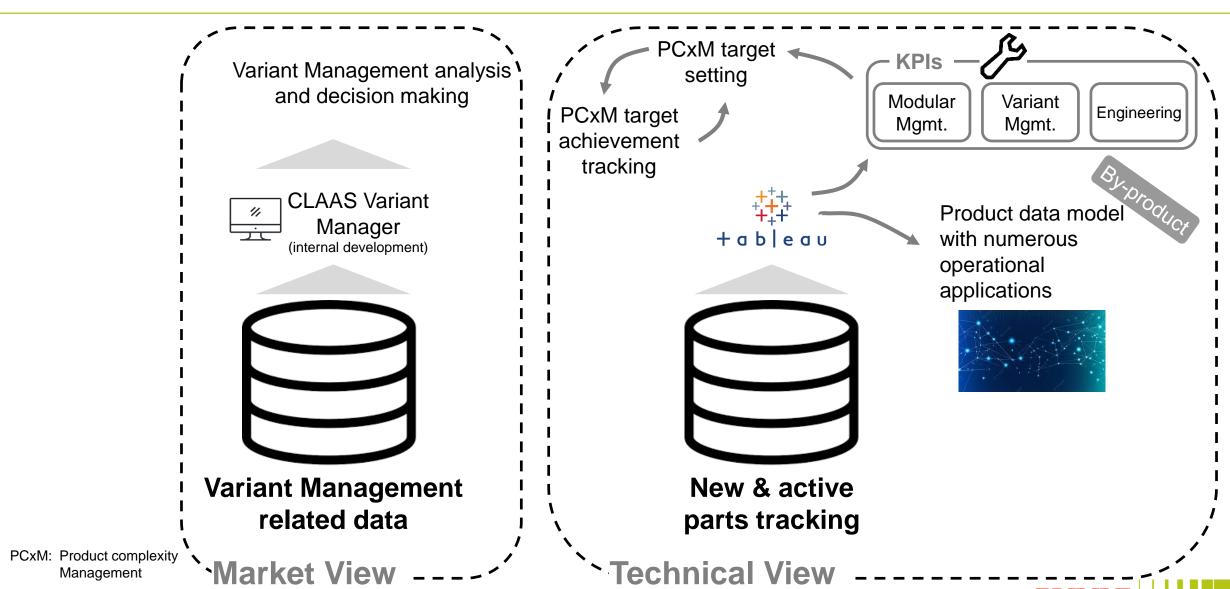
Are we cutting the Gordian knot of complexity management?

Gordian knot: The phrase "cutting the Gordian knot" or "untying the Gordian knot" refers to overcoming a difficult problem by energetic or unconventional [or innovative] means.

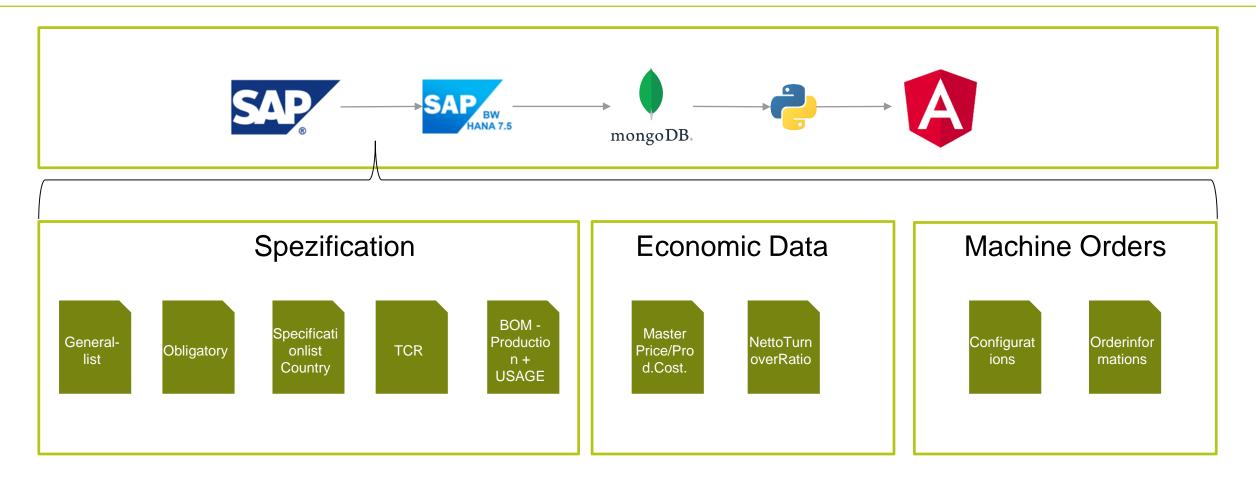


"Without data science, there is no way to address the issue of complexity management."

Two developed data science applications will form the basis for several applications, e.g....



CLAAS Variant Manager – Architecture Inhouse Solution



Solution is built on the CLAAS standard tool landscape.



CLAAS Variant Manager (CVM)

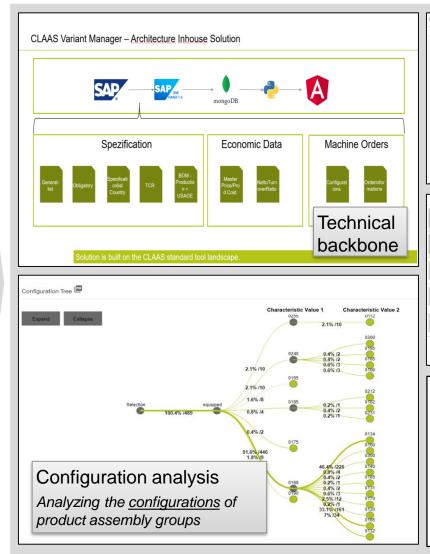
See. Analyze. Decide.

Features

- CLAAS Variant Manager (CVM)
 combines different data sources into one
 tool for easy access, high transparency
 and "single source of truth"
- Application examples:
 - Elimination of low runners
 - Optimization of low margin features
 - Bundling of configurations
- Approx. 250 licenses are in use

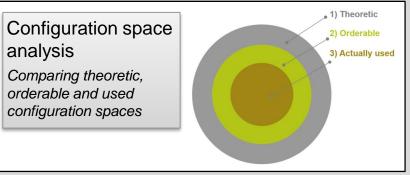
Benefits

- Strong time reduction for data analysis (-60% estimated)
- Data base updated daily
- Much more focus on activities to improve margin
- More complexity reduction by bundling of product features
- In general: All data required for variant decision making is comprised in the CVM













CLAAS (New) Parts Tracking in Complexity Management

Determine status. Set targets. Track target achievement.

New parts:

- New parts are tracked per site, product range, project or model
- E.g. clear **new parts allowances per project** can be defined and efficiently tracked

Carryover & exclusive parts:

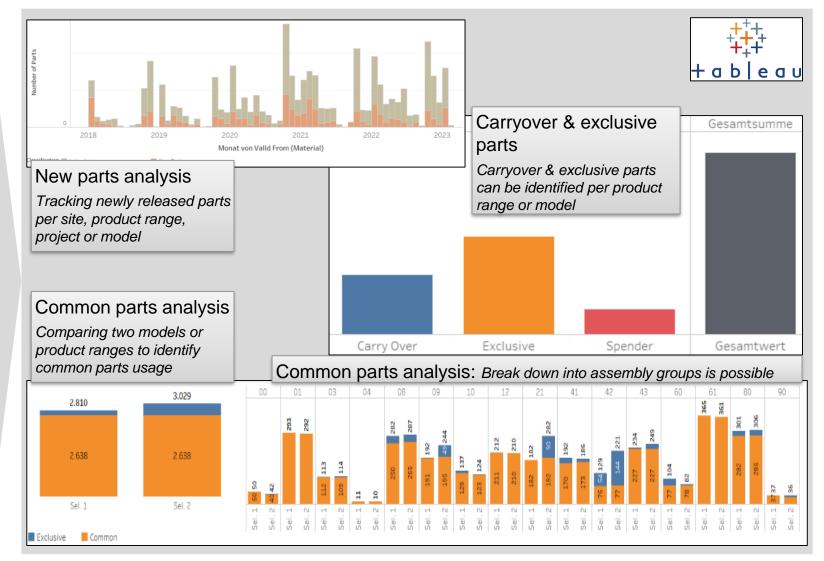
- How standardized are our major product ranges?
- How many exclusive parts are required for each product range / model?
- ..

Common parts:

- Quickly determine the amount of common parts between product ranges and models
- Break-down into assembly groups (e.g. hydraulic, feeder unit, etc.) is possible

Active parts:

- The amount of active parts are tracked as a indicator for product variety / technical complexity
- Active parts can be broken down from group level to Business Units, Product Unit, product ranges and models







The (new) parts tracking tool also functions as a generic product data model

It connects the technical view with the market view

